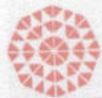


4.4.2

Documents related to updation of IT and Wi-Fi facilities

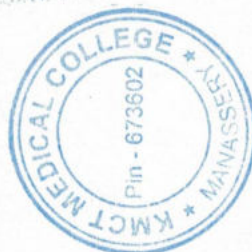


KMCT
MEDICAL COLLEGE

Approved by NMC
Affiliated to Kerala University of Health Sciences (KUHS)

TO WHOSOEVER IT MAY CONCERN

This is to certify that the information in the attached documents is verified by me and is true to the best of my knowledge.



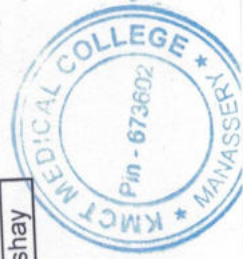
Principal

Principal
KMCT Medical College
Manassery P.O.
Kozhikode

21/03/2022

Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1 KMCT Medical College	IT office	Leyo	09:00	Done all backups			Completed	
2 KMCT Law Kuttippuram	IT office	Leyo	10:00	Website support			Completed	
3 KMCT WC Hospital	paeditric ward	Akshay	10:00	computer software issue			Completed	
4 KMCT WC Hospital	wc reception	Akshay	10:30	Printer error			Completed	
5 KMCT WC Hospital	paeditric	Leyo	09:15	Zoom support webinar			Completed	
6 KMCT Pharmacy Manassery	IT office	Leyo	11:00	Zoom support webinar			Completed	
7 KMCT WC Hospital	wc pharmacy	Akshay	11:30	Printer error			Completed	
8 KMCT Medical College	Accounts	Leyo	11:30	system support			Completed	
9 KMCT WC Hospital	wc lab	Akshay	10:45	computer software issue			Completed	
10 KMCT WC Hospital	paeditric ward	Akshay	01:10	computer issue			Completed	
11 KMCT Hospital	C LAB	Roshith	9:30	Network Printer Issue			Completed	
12 KMCT Hospital	Reception	Roshith	9:55	System Slow			Completed	
13 KMCT Hospital	edp	Roshith	10:15	Bio Punching for new joining			Completed	
14 KMCT Hospital	edp	Roshith	10:35	Id card prepare nd print			Completed	with engineer
15 KMCT Hospital	DIC	Roshith	11	bio device intallation			Completed	
16 KMCT Hospital	mri	Roshith	11:35	telephone issue			Completed	
17 KMCT Hospital	Uro op	Roshith	11:55	Network Printer Issue			Completed	
18 KMCT Hospital	ot	Roshith	12:25	his support			Completed	
19 KMCT Hospital	COO	Roshith	12:45	System support			Completed	
20 KMCT Hospital	casualty reception	Roshith	1.10	his support			Completed	
21 KMCT Hospital	Billing	Roshith	1.20	His support-service rate updation			Completed	
22 KMCT Hospital	WC lab	Roshith		His interface issue			Completed	with akshay

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23	KMCT Medical College	nursing lib	Leyo	2:00	lib printer support				Completed	
24	KMCT Dental College	it office	Leyo	03:00	K7 Support				Completed	
25	KMCT Medical College	accounts	Leyo	03:15	K7 Support				Completed	
26	KMCT Medical College	accounts	Leyo	04:00	K7 Support hraddisk detection				Completed	
27	KMCT WC Hospital	Gynac ward	Akshay	1:15	system support					
28	KMCT WC Hospital	edp							Completed	
29	KMCT Hospital	dermato reception	Roshith	2:10	id card prepare nd print installed new pc, current pc formatted				Completed	with akshay
30	KMCT Hospital	forensic medicine	Roshith	3:15					Completed	
31	KMCT Medical College		Anver	9:30	printer issue				Completed	
32	KMCT Medical College	microbiology	Anver	10:25	printer issue				Completed	
33	KMCT Medical College	office	Anver	11:0	net issue				Completed	
34	KMCT Medical College	digital library	Anver	12:05	system checking				Completed	
35	KMCT Medical College	office	Anver	12:30	ms office installation				Completed	
36	KMCT Architecture College	computer lab	Anver	3:00	tally installation				Completed	
37	KMCT Medical College	it office	Anver	1:00	asset updation				Completed	
38	KMCT Medical College	pharmacology	Anver	4:00	printer ssue				Completed	



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Principal
KMCT Medical College
Manassery P.O.
Kozhikode

22/03/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status
1	Dental	IT	Aswin	8.15	For Dental			Completed
2	Dental	Old Block	Aswin	9.30	UPS Failure			Completed
3	Dental	IT	Aswin	9.45	Updation			Doing
4	Hospital	OMW	Roshith	9.05	HIS support			Completed
5	Hospital	insurance	Roshith	9.20	replaced			Completed
6	Hospital	biomedical	Roshith	9.45	printer issue			Completed
7	Hospital	V EEG	Roshith	10.05	replaced			Completed
8	Hospital	epabx	Roshith	10.15	out call issue			Completed
9	Hospital	lecturehall	Roshith	10.25	issue			Completed
10	Hospital	reception	Roshith	10.45	HIS support			Completed
11	Hospital	cvts op	Roshith	11.00	issue			Completed
12	Hospital	med male w	Roshith	11.20	issue			Pending
13	Hospital	cvts dept	Roshith	11.30	issue			Pending
14	Hospital	epabx	Roshith	11.40	card issue			Pending
15	Hospital	y	Roshith	12	HIS support			Completed
16	Hospital	esi	Roshith	12.15	replaced			Completed
17	Hospital	edp	Roshith	12.20	id created for			Completed
18	Hospital	auditor	Roshith	1.15	HIS support			Completed
19	Hospital	usg	Roshith	1.40	printer issue			Completed
20	Dental	Prosthodontics	Aswin	3.30	EMR support			Completed
21	Dental	OPM	Aswin	4.30	complaint			Completed
22	Hospital	cr room	Roshith	2.45	printer issue			Completed
23	Hospital	cardio op	Roshith	3.5	system issue			Completed
24	Hospital	pay ward	Roshith	3.40	issue			Completed
25	Hospital	wc lab	Roshith	2.15	result			Pending
26	Medical	IT office	Leyo	09:00	backup			Completed
27	Kuttippura	IT office	Leyo	10:00	support			Completed
28	College of	IT office	Leyo	12:00	support			Completed
29	Pharmacy	Office	Anver	12:00	replacing			Completed



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KMCT Medical College
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23/03/2022							SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Completed Time	Status	Remarks
1	KMCT Dental College	IT	Aswin	8.15	Done backup for dental and ayurveda		Completed								
2	KMCT Dental College	Prosthodontics	Aswin	8.45	EMR Issue		Completed								
3	KMCT Dental College	IT	Aswin	9.30	Website Updation		Completed								
4	KMCT Dental College	PHD	Aswin	2.00	Projector Fan Complaint		Hold								
5	KMCT Medical College	Lecture hall 1	Aswin	3.30	Installed Sound system		Completed								
6	KMCT WC Hospital	OBG op	Akshay	10:00	HIS Support		Completed								
7	KMCT WC Hospital	Paediatric ward	Akshay	10:35	Printer Error		Completed								
8	KMCT WC Hospital	pharmacy	Akshay	12:00	HIS Support		Completed								
9	KMCT WC Hospital	Pharmacy	Akshay	12:40	Printer Error		Completed								
10	KMCT WC Hospital	OT	Akshay	01:00	HIS Support		Completed								
11	KMCT WC Hospital	Dermatology	Akshay	01:40	Network issue		Completed								
12	KMCT WC Hospital	Dermatology	Akshay	02:00	HIS Support		Completed								
13	KMCT Hospital	edp	Roshith	9.20	biometric entry for new joining		Completed								
14	KMCT Hospital	cardio op	Roshith	10.15	system issue		Completed								
15	KMCT Hospital	surgery op	Roshith	10.35	cartridge replaced		Completed								
16	KMCT Hospital	phr store	Roshith	11	network printer issue		Completed								
17	KMCT Hospital	epabx	Roshith	11.50	epabx issue		Completed								
18	KMCT Hospital	cardio billing	Roshith	12.20	HIS Support		Completed								
19	KMCT Hospital	reception	Roshith	1.10	HIS Support		Completed								
20	KMCT Hospital	esi	Roshith	2.15	his Support		Completed								
21	KMCT Hospital	khirc accounts	Roshith	3.45	ups battery replaced		Completed								
22	KMCT Hospital	lab	Roshith	4.10	his Support		Completed								
23	KMCT Hospital	phr purchase	Roshith	4.30	his Support		Completed								
24	KMCT Hospital	ricu	Roshith	4.40	telephone issue		Completed								
25	KMCT Medical College	IT office	Leyo	09:00	Done all backup		Completed								
26	KMCT Law Kuttippuram	IT office	Leyo	10:00	website support		Completed								
27	KMCT Medical College	IT office	Leyo	12:00	K7 Support		Completed								



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28	KMCT Pharmacy Manassery	IT office	Leyo	01:00	Academic support				Completed	
29	KMCT Arts Kuttippuram	IT office	Leyo	02:00	Academic support				Completed	
30	KMCT College of Nuring	Library	Anver	10:00	Ubundu installation				Completed	
31	KMCT Ayurveda College	all departments	Anver	2:00	Systems checking in all departments				Completed	



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Principal
KMCT Medical College
Manassery P.O.
Kozhikode

24/03/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Medical College	IT office	Leyo	09:00	Done all backups			Completed	
2	KMCT Health Science College	IT office	Leyo	12:00	Email support			Completed	
3	KMCT Architecture College	IT office	Leyo	01:00	Academic support			Completed	
4	KMCT Ayurveda College	IT office	Leyo	01:30	Academic support			Completed	
5	KMCT College of Nursing	Library	Anver	02:00	printer installation			Completed	
6	KMCT College of Nursing	Library	Anver	02:30	Koha installation			Pending	



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KMCT Medical College
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Kozhikode

25/03/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Medical College	IT office	Leyo	09:00	Done all backups			Completed	
2	KMCT College of Nuring	IT office	Leyo	10:00	K7 Support			Completed	
3	KMCT Dental College	IT office	Leyo	10:30	Academic support			Completed	
4	KMCT WC Hospital	Gynec ward	Akshay	10:10	Printer error			Completed	
5	KMCT WC Hospital	Office	Akshay	10:30	System support			Completed	
6	KMCT WC Hospital	Gynec ward	Akshay	11:30	His Support			Completed	
7	KMCT WC Hospital	Nicu	Akshay	12:10	System support			Completed	
8	KMCT WC Hospital	psychirity	Akshay	12:30	Printer error			Completed	
9	KMCT Medical College	Exam cell	Anver	10:00	Printer issue			Completed	
10	KMCT Medical College	Exam cell	Anver	12:20	Camera backup			Completed	
11	KMCT WC Hospital	psychirity	Akshay	03:00	Cardprinter issue			Completed	
12	KMCT WC Hospital	Pharmacy	Akshay	03:30	Printer error			Completed	



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KMCT Medical College
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26/03/2022

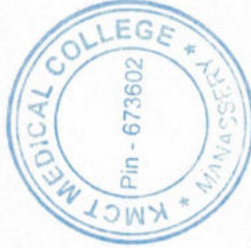
SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Dental College	IT	Aswin	8:15	and ayurveda			Completed	
2	KMCT Medical College	IT office	Leyo	08:30	Done all backups			Completed	
3	KMCT Medical College	Purchase	Anver	10:00	System problem			Completed	
4	KMCT WC Hospital	lab	Akshay	09:00	Printer error			Completed	
5	KMCT WC Hospital	paeditric OP	Akshay	09:15	system support			Completed	
6	KMCT Hospital	lacture hall 2	Akshay	10:00	system support			Completed	
7	KMCT Hospital	Reception	Akshay	11:40	HIS Support			Completed	
8	KMCT WC Hospital	Reception	Akshay	12:10	HIS Support			Completed	
9	KMCT Medical College	IT office	Leyo	01:00	HIS Support			Completed	
10	KMCT Dental College	PHD	Aswin	9:00	Network Issue			Completed	
11	KMCT Dental College	OPM	Aswin	10:15	System Slow			Completed	
12	KMCT Dental College	IT	Aswin	11:30	Website Updation			Completed	
13	KMCT Dental College	Dental Clinic	Aswin	2:30	CCTV Support			Completed	
14	KMCT Dental College	Dental Clinic	Aswin	3:45	HIS Support			Completed	
15	KMCT Ayurveda College	departments	Anver	11:20	systems checking			Completed	
16	College	and library	Anver	3:10	systems checking			Completed	



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KMCT Medical College
Manassery P.O.
Kozhikode

28/03/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Medical College	IT	Anver	9:00	Backup taking			Completed	
2	Manassery	computer lab	Anver	10:00	Net issue			Completed	
3	KMCT Ayurveda College	Rajanasharira	Anver	10:40	OS installation			Completed	
4	KMCT Dental College	IT	Aswin	8.15	and ayurveda			Completed	
5	KMCT Dental College	Server room	Aswin	9.00	support			Completed	
6	KMCT Dental College	Ozone	Aswin	10.15	CCTV Issue			Completed	
7	KMCT Dental College	Pedo	Aswin	11.30	Laptop fan issue			Completed	
8	KMCT Dental College	office	Aswin	12.30	Scanner installation			Completed	
9	KMCT Dental College	Server room	Aswin	2.30	Website updation		4.15	Completed	



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KMCT Medical College
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29/03/2022

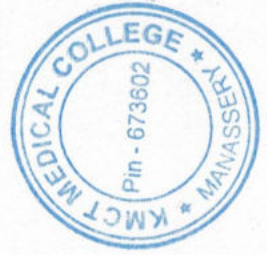
S	Call/Work From	Department	Attended	Attended	Description of Work	Duration	Completed	Status	Remarks
1	KMCT WC Hospital	LAB	Akshay	09:30	PRINTER ERROR			Completed	
2	KMCT WC Hospital	RECEPTION	Akshay	09:45	PRINTER ERROR			Completed	
3	KMCT Medical College	IT office	Leyo	09:00	Done all backups			Completed	
4	KMCT Medical College	IT office	Leyo	10:00	K7 Support			Completed	
5	KMCT WC Hospital	PHARMACY	Akshay	10:00	HIS SUPPORT			Completed	
6	KMCT Medical College	IT office	Leyo	11:00	K7 Support			Completed	
7	KMCT Dental College	IT	Aswin	8.15	and ayurveda			Completed	
8	KMCT Dental College	NAAC	Aswin	9.00	Network issue			Completed	
9	KMCT Dental College	Mini Auditorium	Aswin	9.30	CCTV support			Completed	
10	KMCT Dental College	Ozone	Aswin	10.45	CCTV support			Completed	
11	KMCT Dental College	Pedo	Aswin	11.30	Moodle support			Completed	
12	KMCT WC Hospital	gync ward	Akshay	12:45	PRINTER ERROR			Completed	
13	KMCT Medical College	Sever room	Leyo	04:15	ESSL Support			Doing	
14	KMCT Medical College	physiology	Anver	10:00	issue			Completed	
15	KMCT Medical College	physiology office	Anver	10:30	USB port issue			Completed	
16	KMCT College of Nuring	Library	Anver	12:00	koha installation			Doing	



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KMCT Medical College
Manassery P.O.
Kozhikode

30/03/2022

SL	Call/Work From	Department	Attended	Attended	Description of Work	Duration	Complete	Status	Remarks
1	KMCT Hospital	insurance	Roshith	9:30	monitor issue			Completed	
2	KMCT WC Hospital	Lab	Akshay	9:00	Printer issue			Completed	
3	KMCT WC Hospital	Pharmacy	Akshay	9:30	Printer issue			Completed	
4	KMCT WC Hospital	OBG Ward	Akshay	10:00	HIS Support			Completed	
5	KMCT WC Hospital	Dermeto Reception	Akshay	10:00	System Support			Completed	
6	KMCT WC Hospital	Pediatric OP1	Akshay	10:45	System Support			Completed	
7	KMCT Medical College	IT office	Leyo	09:00	Done all backups			Completed	
8	KMCT Medical College	IT office	Leyo	10:00	Website support			Completed	
9	KMCT Medical College	IT office	Leyo	11:00	K7 Support			Completed	
10	KMCT Medical College	IT office	Leyo	12:00	Moodle training			Completed	
11	KMCT WC Hospital	Pediatric ward	Akshay	1:00	Printer issue			Completed	
12	KMCT WC Hospital	Paediatric ward	Akshay	2:20	system Support			Completed	
13	KMCT Dental College	IT	Aswin	8:15	dental and ayurveda			Completed	
14	KMCT Dental College	Naac	Aswin	9:30	Naac Support			Completed	
15	KMCT Dental College	IT	Aswin	10:45	support			Completed	
16	KMCT Dental College	Old block	Aswin	12:00	UPS Down			Completed	
17	KMCT Dental College	IT	Aswin	2:30	Website updation			Completed	
18	KMCT Medical College	Exam hall	Anver	11:00	Camera backup			Completed	
19	KMCT Medical College	Control room	Anver	1:10	System problem			Completed	
20	KMCT Medical College	Auditorium	Anver	2:50	camera issue			Completed	



Principal
KMCT Medical College
Manassery P.O.
Kozhikode

31/03/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT WC Hospital	Peditric ward	Akshay	9:15	HIS Support			Completed	
2	KMCT WC Hospital	Peditric ward	Akshay	9:15	Land Phone issue			Completed	
3	KMCT Medical College	IT office	Leyo	09:00	Done all backup			Completed	
4	KMCT Dental College	IT office	Leyo	10:00	K7 Support			Completed	
5	KMCT Medical College	IT office	Leyo	10:30	website support			Doing	
6	KMCT Medical College	IT office	Leyo	01:00	Digital evaluation support			Completed	
7	KMCT WC Hospital	Lab	Akshay	12:00	Printer error			Completed	
8	KMCT WC Hospital	Peditric OP	Akshay	12:15	System Support			Completed	
9	KMCT WC Hospital	Pharmacy	Akshay	1:00	Land Phone issue			Completed	
10	KMCT WC Hospital	Peditric Ward	Akshay	1:30	HIS Support			Completed	
11	KMCT WC Hospital	Gync ward	Akshay	2:00	Land Phone issue			Completed	
12	KMCT Hospital	MRD NEW ROOM	Akshay	3:00	Network Setup			Completed	
13	KMCT Hospital	MRD NEW ROOM	Roshith	3:00	Network Setup			Completed	
14	KMCT Medical College	HR	Anver	9:30	system problem			Completed	
15	KMCT Ayurveda College	Lab	Anver	8:50	printing problem			Completed	
16	KMCT WC Hospital	control room	Anver	12:00	camera issue			Completed	
17	KMCT College of Nuring	library	Anver	2:00	koha installation			Pending	



Principal
KMCT Medical College
Manassery P.O.
Kozhikode

1/4/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Medical College	IT office	Leyo	09:00	Done all backups			Completed	
2	KMCT Health Science College	IT office	Leyo	10:00	Email support			Completed	
3	KMCT WC Hospital	Paediatric ward	Akshay	11:00	Printer Error			Completed	
4	KMCT WC Hospital	Demonstration Room	Akshay	11:10	System Support			Completed	
5	KMCT Medical College	IT office	Leyo	11:30	Moodle support			Completed	
6	KMCT WC Hospital	Paediatric ward	Akshay	12:00	System Support			Completed	
7	KMCT WC Hospital	Reception	Akshay	12:10	System Support			Completed	
8	KMCT Pharmacy Manassery	IT office	Leyo	02:00	Academic support password reset			Completed	
9	KMCT Ayurveda College	Digital lab	Leyo	04:00	Printer support			Completed	
10	KMCT Medical College	exam cell	Anver	8:50	Exam support			Completed	
11	KMCT Medical College	Exam cell	Anver	9:10	printer issue			Completed	
12	KMCT Dental College	IT control room	Anver	11:00	Switch configuration			Completed	
13	KMCT College of Nursing	Library	Anver	2:00	Koha installation support			Completed	
14	KMCT School of Nursing	Computer lab	Anver	3:00	systems checking			Completed	



Principal
KMCT Medical College
Manassery P.O.
Kozhikode

2/4/2022

SLN	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT WC Hospital	Pediatric OP	Akshay	9:15	System support			Completed	
2	KMCT WC Hospital	OBG OP	Akshay	10:00	System support			Completed	
3	KMCT WC Hospital	Reception	Akshay	10:40	Printer error			Completed	
4	KMCT WC Hospital	Dermatology reception	Akshay	11:30	System support			Completed	
5	KMCT WC Hospital	OBG	Akshay	12:45	System support			Completed	
6	KMCT WC Hospital	Pediatric ward	Akshay	1:30	Printer error			Completed	
7	KMCT WC Hospital	Pediatric ward	Akshay	2:30	System support			Completed	
8	KMCT WC Hospital	NICU	Akshay	3:00	Landphone issue			Completed	
9	KMCT WC Hospital	USG	Akshay	3:30	Landphone issue			Completed	
10	KMCT WC Hospital	Dermatology reception	Akshay	4:15	System support			Completed	
11	KMCT WC Hospital	Dermatology Ward	Akshay	4:30	HIS Support			Completed	
12	KMCT Medical College	IT	Anver	9:20	Data backup			Completed	
13	KMCT Medical College	IT	Anver	11:00	switch configuring			Completed	
14	KMCT Pharmacy Manassery	exam hall	Anver	2:00	Exam support			Completed	

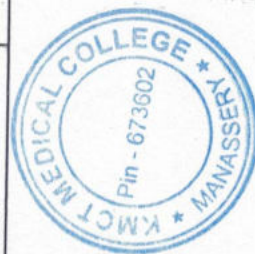


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Principal
KMCT Medical College
Manassery P.O.
Kozhikode

4/4/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Dental College	old bolck	Aswin	8:15	UPS down			Completed	
2	KMCT Dental College	IT	Aswin	8:30	done backup for dental and ayurveda			Completed	
3	KMCT Dental College	IT	Aswin	9:00	NAAC support			Doing	
4	KMCT Medical College	IT office	Leyo	09:00	Done all backups			Completed	
5	KMCT Health Science College	IT office	Leyo	09:10	Printer support			Completed	
6	KMCT Medical College	IT office	Leyo	09:12	Moodle support			Completed	
7	KMCT WC Hospital	gync ward	Akshay	9:15	Printer support			Completed	
8	KMCT WC Hospital	isolarion ward	Akshay	9:45	System support			Completed	
9	KMCT WC Hospital	Dermatology							
10	KMCT Medical College	Reception	Akshay	10:00	Printer Error			Completed	
11	KMCT Medical College	IT office	Leyo	10:00	Website support			Completed	
12	KMCT Medical College	IT office	Leyo	12:00	Academic support			Completed	
13	KMCT Pharmacy								
14	Manassery	Exam Hall	Anver	8:30	Exam support			Completed	
15	KMCT Hospital	IT	Anver	10:00	Networking support			Completed	
16	KMCT Architecture								
17	College	Office	Anver	11:00	Projectors issue			Completed	
18	KMCT Medical College	Accounts	Anver	1:30	Printer installation			Completed	
19	KMCT Medical College	Exam cell	Anver	1:05	Exam support			Completed	
20	KMCT Medical College	Exam hall	Leyo	08:30	Printer support			Completed	
21	KMCT Dental College	Pannicode clinic	Aswin	12:00	HIS Support			Completed	
22	KMCT Dental College	Lecture hall	Aswin	1:30	MIC Sound issue			Completed	
23	KMCT Dental College	IT	Aswin	3:00	Academic support			Completed	
24	KMCT Dental College	Office	Aswin	3:45	Moodle support			Completed	
25	KMCT College of Nuring	Library	Anver	3:30	OS installation			Completed	



Principal
KMCT Medical College
Manassery P.O.
Kozhikode

5/4/2022									
SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Dental College	IT	Aswin	8:15	done backup for dental and ayurveda			Completed	
2	KMCT Dental College	IT	Aswin	8:45	HIS Support			Completed	
3	KMCT Medical College	IT office	Leyo	09:00	Done all backups			Completed	
4	KMCT Ayurveda College	IT office	Leyo	11:00	system support			Completed	
5	KMCT Ayurveda College	IT office	Leyo	12:00	system support			Completed	
6	KMCT WC Hospital	Peditric Ward	Akshay	9:30	Printer Error			Completed	
7	KMCT WC Hospital	Lab	Akshay	10:00	Printer Error			Completed	
8	KMCT WC Hospital	Dermatology Reception	Akshay	10:30	Card printer error				
9	KMCT Dental College	Pannicode clinic	Aswin	9:15	CCTV Installation			Completed	
10	KMCT Dental College	IT	Aswin	12:15	NAAC Support			Doing	
11	KMCT WC Hospital	Demo room	Akshay	1:00	System support			Completed	
12	KMCT Architecture College	computer lab	Anver	10:00	office installation			Completed	
13	KMCT Architecture College	Computer lab	Anver	11:30	Systems checking			Completed	
14	KMCT Architecture College	Computer lab	Anver	2:00	Autocadd installation			Pending	
15	KMCT WC Hospital	Peditric Ward	Akshay	5:00	System Support			Completed	



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Principal
KMCT Medical College
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6/4/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Medical College	IT office	Leyo	09:00	Done all backups			Completed	
2	KMCT Law Kuttippuram	IT office	Leyo	10:00	Website support			Completed	
3	KMCT WC Hospital	Lab	Akshay	9:00	System support			Completed	
4	KMCT WC Hospital	Der&Psy Reception	Akshay	9:20	System support			Completed	
5	KMCT WC Hospital	Gync Ward	Akshay	10:30	Printer Error			Completed	
6	KMCT WC Hospital	Der&Psy Reception	Akshay	10:45	System support			Completed	
7	KMCT Law Kuttippuram	IT office	Leyo	11:00	Website support			Completed	
8	KMCT Hospital	Central Lab	Akshay	11:45	Printer Error			Completed	
9	KMCT WC Hospital	Paediatric Ward	Akshay	12:45	Printer Error			Completed	
10	KMCT Health Science College	IT office	Leyo	2:00	Academic support			Completed	
11	KMCT Hospital	CT MRI Room							
12	KMCT Medical College	Changing exam room	Akshay	3:00	System support	3hr		Completed	
	KMCT Pharmacy		Anver	9:00	exam support			Completed	
13	Manassery	office	Anver	11:00	essl device setting			Completed	
14	KMCT Architecture College	computer lab	Anver	2:00	os installation			Completed	



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7/4/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Dental College	IT	Aswin	8:15	Done Backup For Dental and Ayurveda			Completed	
2	KMCT Dental College	IT	Aswin	8:45	NAAC Work			Doing	
3	KMCT WC Hospital	Paediatric Ward	Akshay	9:15	Printer Error			Completed	
4	KMCT WC Hospital	DER&PSY							
5	KMCT Medical College	Reception	Akshay	9:30	System support			Completed	
6	KMCT Medical College	IT office	Leyo	09:00	Done all backups			Completed	
7	KMCT Ayurveda College	IT office	Leyo	10:00	System support			Completed	
8	KMCT Ayurveda College	IT office	Leyo	12:00	Printer support			Completed	
9	KMCT Ayurveda College	IT office	Leyo	02:00	Moniter support			Completed	
10	KMCT College of Nuring	IT office	Leyo	02:30	Browser support			Completed	
11	KMCT Medical College	IT office	Leyo	02:50	Academic support			Completed	
12	KMCT Medical College	IT office	Leyo	03:20	Academic support			Completed	



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8/4/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Medical College	Exam cell	Anver	9:00	Printer issue			Completed	
2	KMCT Medical College	paramedical office	Anver	9:30	System issue			Completed	
3	KMCT Medical College	IT	Anver	10:00	Data backup			Completed	
4	KMCT Medical College	Exam cell	Anver	11:20	exam support			Completed	
5	KMCT WC Hospital	Pediatric ward	Akshay	9:15	Printer issue			Completed	
6	KMCT WC Hospital	Pediatric op	Akshay	9:45	System Support			Completed	
7	KMCT WC Hospital	Gynec ward	Akshay	10:30	Printer issue			Completed	
8	KMCT WC Hospital	OBG op	Akshay	11:15	System support			Completed	
9	KMCT WC Hospital	NICU	Akshay	12:20	Land phone issue			Completed	
10	KMCT WC Hospital	Der&Psy Reception	Akshay	10:15	System support			Completed	
11	KMCT Dental College	IT	Aswin	8:15	Done backup for dental and ayurveda			Completed	
12	KMCT Dental College	Lecture hall 2	Aswin	8:45	Installed sound system			Completed	
13	KMCT Dental College	IT	Aswin	9:45	Moodle support			Completed	
14	KMCT Dental College	NAAC	Aswin	10:30	NAAC support			Doing	
15	KMCT WC Hospital	NICU	Akshay	2:00	HIS Support			Completed	
16	KMCT WC Hospital	DEMO ROOM	Akshay	3:00	HIS Support			Completed	
17	KMCT Ayurveda College	Library	Anver	1:35	OS installation			Completed	
18	KMCT Architecture College	computer lab	Anver	3:00	Autocad installation			Completed	
19	KMCT WC Hospital	Dermatology ward	Akshay	4:30	HIS Support			Completed	



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9/4/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
	KMCT Hospital	PHARMACY	Nooruzam an	9:30	PRINTER ISSUE			Completed	
	KMCT WC Hospital	Gync Ward	Akshay	9:15	PRINTER ISSUE			Completed	
	KMCT WC Hospital	Lab	Akshay	10:00	Label Printer Error			Completed	
	KMCT WC Hospital	Paeditric ward	Akshay	10:45	PRINTER ISSUE			Completed	
	KMCT Hospital	PHARMACY	Nooruzam an	11:45	PRINTER ISSUE			Completed	
	KMCT Hospital	PULMO LECTURE HALL	Nooruzam an	4:30	PROJECTOR SUPORT			Completed	
	KMCT Medical College	server room	Anver	10:00	network support			Completed	



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11/4/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Hospital	PHARMACY	Nooruzaman	9:30	PRINTER ISSUE			Completed	
2	KMCT Medical College	IT office	Leyo	09:00	Done all backups			Completed	
3	KMCT WC Hospital	Paediatric Ward	Akshay	9:15	PRINTER ISSUE			Completed	
4	KMCT WC Hospital	Derm&Psy Lab	Akshay	10:00	System Issue			Completed	
5	KMCT WC Hospital	Reception	Akshay	10:15	PRINTER ISSUE			Completed	
6	KMCT Hospital	op pharmacy	Roshih	9:30	printer issue			Completed	
7	KMCT Hospital	pharmacy store	Roshih	9:45	HIS- PO ISSUE			Completed	informed to salal
8	KMCT WC Hospital	DERM&Psy RECEPTION	Akshay						
9	KMCT Hospital	SURGERY WARD	Nooruzaman	12:35	NEW SYSTEM IMPLEMENTATION			Completed	
10	KMCT Ayurveda College	op room	Anver	8:50	system problem			Completed	
11	KMCT Ayurveda College	exam hall	Anver	9:50	ip camera configuration			Completed	
12	KMCT College of Nuring	office	Anver	11:00	system problem			Completed	
13	KMCT Medical College	IT office	Leyo	12:00	Academic software training			Doing	
14	KMCT WC Hospital	PICU	Akshay	1:00	LAND PHONE ISSUE			Completed	
15	KMCT WC Hospital	NICU	Akshay	1:30	SYSTEM SUPPORT			Completed	
16	KMCT WC Hospital	PHARMACY	Akshay	2:00	SYSTEM SUPPORT			Completed	
17	KMCT WC Hospital	DER%PHY PHARMACY	Akshay	2:15	HIS SUPPORT			Completed	
18	KMCT WC Hospital	PEAD OP 5	Akshay	3:15	SYSTEM SUPPORT			Completed	
19	KMCT Hospital	EDP	Nooruzaman	3:00	LAPTOP OS ISSUE			Completed	
20	KMCT Architecture College	computer lab	Anver	2:10	os and autocad installation			Completed	



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12/4/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Hospital	PHARMACY	Nooruzam an	9:45	Network issue			Completed	
2	KMCT WC Hospital	PAED OP 1	Akshay	9:30	SYSTEM ERROR			Completed	
3	KMCT WC Hospital	OFFICE	Akshay	10:00	SYSTEM ERROR			Completed	
4	KMCT WC Hospital	DER&PSY RECEPTION	Akshay	10:20	PRINTER ERROR			Completed	
5	KMCT WC Hospital	DER&PSY LAB	Akshay	10:30	SYSTEM ERROR, CHROME UPDATION			Completed	
6	KMCT WC Hospital	DER&PSY PHARMACY	Akshay	10:45	SOFTWARE UPDATION			Completed	
7	KMCT Medical College	IT OFFICE	Dibin	10:00	DONE ALL BACK UP			Completed	
8	KMCT Architecture College	COMPUTER LAB	Jithu	10:30	Os updaton			Completed	
9	KMCT School of Nursing	Office	Jithu	09:30	System issue			Completed	
10	KMCT Medical College	Pathology	Jithu	12:45	Ram Updation			Completed	
11	KMCT Medical College	Office	Dibin	11:30	4 student password reset			Completed	
12	KMCT Medical College	IT OFFICE	Dibin	2:00	academic support parents id creation			Completed	
13	KMCT Medical College	IT OFFICE	Leyo	03:00	academic training			Completed	
14	KMCT WC Hospital	LAB	Nooruzam an	1:30	SYSTEM complaint			Completed	
15	Dermat & Psychiatry	dermat office	Akshay	11:00	os installation			Completed	
16	Dermat & Psychiatry	reception	Akshay	2:00	System Cleaning			Completed	
17	Dermat & Psychiatry	PHARMACY	Akshay	2:30	SYSTEM CLEANING			Completed	
18	Dermat & Psychiatry	RECEPTION	Akshay	3:00	CARD PRINTER ERROR			Completed	
19	KMCT WC Hospital	LAB	Akshay	4:00	SYSTEM COMPLANT			Completed	
20	KMCT WC Hospital	OFFICE	Akshay	4:15	MONITOR COMPLANT			Completed	
21	Dermat & Psychiatry	RECEPTION	Nooruzam an	2:00	SYSTEM CLEANING			Completed	
22	Dermat & Psychiatry	PHARMACY	Nooruzam an	2:30	SYSTEM CLEANING			Completed	
23	KMCT WC Hospital	LAB	Nooruzam an	4:00	SYSTEM CLEANING			Completed	
24	KMCT Arts								
25	Changathadam	lab	Jithu	2:30	System complaint			Completed	



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25	KMCT Architecture College	COMPUTER LAB	Anver	10:30	Os and auto cad installation			Completed	
26	KMCT School of Nursing	Office	Anver	09:30	System issue			Completed	
27	KMCT Medical College	Pathology Dpt	Anver	12:45	Ram Upgading			Completed	
28	KMCT Arts								
	Changathadam	COMPUTER LAB	Anver	2:00	Systems checking			Completed	

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13/4/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Hospital	CASUALTY	Nooruzaman	8.45	SYSTEM ERROR			Completed	
2	KMCT Hospital	EDP	Nooruzaman	10.00	ID CARD			Completed	
3	KMCT Hospital	STORE	Nooruzaman	11.15	PRINTER ISSUE			Completed	
4	KMCT Medical College	IT OFFICE	Dibin	9:00	ALL BACK UP DONE			Completed	
5	KMCT Hospital	neuro ward	Roshith	10.5	SYSTEM SUPPORT			Completed	
6	KMCT Hospital	IT	Roshith	10.40	HIS SUPPORT			Completed	Create new users for ward access
7	KMCT Dental College	IT	Aswin	8.15	Done backup for dental and ayurveda			Completed	
8	KMCT Dental College	Mini auditorium	Aswin	8.45	Sound support			Completed	
9	KMCT Dental College	Ortho	Aswin	11.45	Laptop issue			Completed	
10	KMCT Dental College	IT	Aswin	12.00	Doctor entry			Completed	
11	KMCT School of Nursing	Office	Jithu	10:00	SSD Replaced			Completed	
12	KMCT College of Nursing	Office	Jithu	11:30	Printer added			Completed	
13	KMCT Medical College	IT OFFICE	Dibin	12:05	academic software support			Completed	
14	KMCT WC Hospital	LABOUR ROOM	Akshay	9.30	LAND PHONE ISSUE			Completed	
15	Dermat & Psychiatry	RECEPTION	Akshay	10.10	SYSTEM ISSUE			Completed	
16	Dermat & Psychiatry	DERMAT OP ROOM	Akshay	10.30	SYSTEM SUPPORT			Completed	
17	KMCT WC Hospital	GYNC WARD	Akshay	11.30	PRINTER ERROR			Completed	
18	KMCT WC Hospital	PICU	Akshay	12:15	LAND PHONE ISSUE			Completed	
19	KMCT WC Hospital	PHARMACY	Akshay	12.30	SYSTEM SUPPORT			Completed	
20	KMCT Hospital	OPTICS SHOP	Nooruzaman	12.15	NETWORK ISSUE			Completed	
21	KMCT WC Hospital	paediatric ward	Akshay	1.15	PRINTER ISSUE			Completed	
22	KMCT WC Hospital	OBG OP	Akshay	1.30	PRINTER ISSUE			Completed	
23	KMCT WC Hospital	paediatric ward	Akshay	1.45	system sUPPORT			Completed	
24	KMCT Medical College	IT OFFICE	Dibin	2:30	architecture web site issue			Completed	
25	KMCT Hospital	EDP	Nooruzaman	2.30	ID CARD			Doing	
26	KMCT Medical College	IT OFFICE	Leyo	10:00	training			Completed	
27	KMCT Medical College	IT OFFICE	Dibin	3:15	enable previous attendance			Doing	
28	KMCT Hospital	it	Roshith	12.55	his SUPPORT			Completed	Create new users for phr access
29	KMCT Hospital	wc reception	Roshith	3.35	card printer issue			Pending	

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30	KMCT WC Hospital	paediatric ward	Akshay	2:30	system support				Completed
31	KMCT WC Hospital	LAB	Akshay	3:00	System support				Completed
32	KMCT WC Hospital	SICU	Akshay	4:50	SYSTEM SUPPORT				Completed
33	KMCT College of Nuring	office	Anver	10:35	printer issue				Completed
34	KMCT College of Nuring	library	Anver	10:50	Ram upgrade				Completed
35	KMCT College of Nuring	library	Anver	11:15	os issue				Completed
36	KMCT School of Nursing	office	Anver	2:00	site issue				Completed
37	KMCT Medical College	forensic department	Anver	2:30	printer installation				Completed



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14/4/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Medical College	IT OFFICE	Dibin	8:55	ALL BACK UP DONE			Completed	
2	KMCT Dental College	IT	Aswin	8:15	Done backupfor dental and ayurveda			Completed	
3	KMCT WC Hospital	Reception	Aswin	9:00	Printer error			Completed	
4	KMCT Medical College	Mini Auditorium	Aswin	9:30	Sound issue			Completed	
5	KMCT Medical College	IT OFFICE	Dibin	10:30	website issue architecture			Completed	
6	KMCT WC Hospital	Reception	Nooruzaman	9:45	Printer error			Doing	
7	KMCT WC Hospital	Library	Nooruzaman	10:15	Printer error			Completed	
8	KMCT Hospital	Payward	Nooruzaman	12:00	Set-top box issue			Completed	
9	KMCT Hospital	insurance	Nooruzaman	2:00	Mouse issue			Completed	
10	KMCT WC Hospital	wc reception	Roshith	9:45	printer and system issue			Completed	with nooruzaman
11	KMCT WC Hospital	pd ward	Roshith	10:45	printer issue			Completed	with nooruzaman
12	KMCT WC Hospital	wc reception	Roshith	9:45	card printer issue			Completed	with nooruzaman
13	KMCT Hospital	cvts	Roshith	11:45	telephone issue			Completed	
14	KMCT Hospital	accounts	Roshith	1	his support for auditors			Completed	
15	KMCT Hospital	phr store (saleej)	Roshith	2:15	his support			Completed	
16	KMCT Hospital	general store	Roshith	2:45	his support			Completed	
17	KMCT Hospital	pay ward	Roshith	12:00	cable tv issue (set top box)			Completed	with nooruzaman
18	KMCT Medical College	IT Office	Jithu	11:00	NVR Configuration			Completed	
19	KMCT Medical College	IT	Anver	11:00	NVR configuration			Completed	



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16/4/2022

SL NO	Call/Work From	Department	Attended By	Attended Time	Description of Work	Duration	Completed Time	Status	Remarks
1	KMCT Hospital	pharmacy	Nooruzaman	9.15	printer			Completed	
2	KMCT WC Hospital	reception	Roshih	9.40	Printer issue			Completed	
3	KMCT Hospital	pulmo ward	Roshih	10.05	system issue			Completed	online support
4	KMCT Hospital	billing	Roshih	10.15	Printer issue			Completed	with nooruzaman
5	KMCT Ayurveda College	Exam Hall	Jithu	10:30	Switch Configuration			Completed	
6	KMCT Ayurveda College	exam control room	Anver	10:30	switch configuration			Completed	
7	KMCT Medical College	control room	Anver	5:00	ups issu			Completed	



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